

WARRANTY

WARRANTY TERMS AND CONDITIONS

miniFACTORY does not warrant, other than the miniFACTORY Product working materially in accordance with the Documentation on the date of delivery (and in which case the exclusive remedies for breach of said warranty, at miniFACTORY's discretion will be to repair, replace or refund the applicable price on miniFACTORY Product), that: (a) the miniFACTORY Product will meet the Partner's or the End User's requirements; (b) the miniFACTORY Product will operate in combination with other equipment, except as expressly specified in the Documentation; or (c) operation of the miniFACTORY Product will be uninterrupted or error free.

FURTHER, TO THE EXTENT PERMITTED BY LAW, ALL WARRANTIES, CONDITIONS OR TERMS, WHETHER EXPRESS OR IMPLIED BY STATUTE, TRADE USAGE OR COURSE OF DEALING OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT, ARE EXPRESSLY DISCLAIMED.

CONSUMABLE PARTS (WARRANTY DOES NOT COVER):

- Nozzle Heater
- Nozzle Temperature sensor
- Drive gear
- Extruder nozzle
- Build surface
- Printing filaments
- Cooling liquid
- Nozzle brush
- Vacuum seal

This warranty is valid only for Products that are purchased new and unused in EU or EEA and are sourced from miniFACTORY Oy Ltd or its distribution channel. miniFACTORY distribution channel refers to its network of authorized distributors, dealer and retailers.

The customer must provide the original proof of purchase to receive any services under this warranty. This warranty only applies where a defect has arisen, wholly or substantially, as a result of faulty manufacture, parts or workmanship during the Warranty Period.

The warranty does not apply where damage is caused by other factors, including without limitation:

- (a) normal wear and tear; (b) abuse, mishandling, accident or failure to follow operating instructions; (c) exposure to liquid or infiltration of foreign particles; (e) servicing or modification of the Product other than by miniFACTORY, or their authorized service agents; (f) use of the Product with unsuitable printing materials; (g) use of the Product with other accessories, attachments, product supplies, parts or 3D printers that do not conform to miniFACTORY specifications; or (h) shipment or other transit.

This warranty does not cover:

- a) Replacement of any consumables, such as nozzles, filament cartridges b) software included with printers

MAKING A WARRANTY CLAIM

You must inform miniFACTORY as soon as the warranty claim arises.

You must provide miniFACTORY your original proof of purchase and a written description of the fault (including image samples and any other relevant material if and when requested)

WARRANTY PERIOD

Warranty period is one (1) year counting from the day of the installation at customer's place or no later than 30 days after the shipment from miniFACTORY warehouse.

Replacement parts or any other things does not refresh the warranty period.